

PRIVACY NOTICE

FOR PROCESSING PERSONAL DATA WHILE PURCHASING BY FESTIPAY CASHLESS PAYMENT INSTRUMENT AT THE GOURMET FESTIVAL 2022

When the Visitor uses the cashless payment instrument provided by the Organiser (as Controller) at the Gourmet Festival 2022 he or she necessarily provides personal data for the Controller. The Visitor acknowledges that the Organiser and the Organiser's Processor will process his or her personal data in relation to the usage of the Payment chip.

We would like to inform you about the details of the processing of your personal data in this Privacy Notice.

The personal data will be processed in accordance with the effective legal provisions, especially in accordance with the:

- Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter: "GDPR"), - Act CXII of 2011 on Informational Self-Determination and Freedom of Information (hereinafter: "Infotv").

The Controller

Sziget Kulturális Menedzser Iroda Zártkörűen Működő Részvénytársaság (Sziget Cultural Management Private Company Limited by Shares, H-1033 Budapest, Hajógyári sziget hrsz. 23796/58, company registration number: 01-10-049598, telephone number: +36 (1) 372 0681, email address: hello@sziget.hu; webpage: www.szigetfestival.com/hu).

The data protection officer

Data protection officer: Balázs Takács
Mailing address: H-1033 Budapest, Hajógyári-sziget hrsz: 23796/58
Email: dpo@sziget.hu.

The purpose of processing is for the Visitor's convenience since in case of losing the wristband the Visitor's money is protected against the usage of unauthorised persons. The processing of all the below data are in strong relationship with the performance of the service hence we specifically state for each data why we need them for the performance of the contract.

Legal basis for processing

- **the performance of the contract** pursuant to the GDPR Article 6 paragraph (1) b)

Personal data to be processed	Purpose of processing
e-mail address	notifications related to the service, sending instructions (not newsletters), receipts will be sent to this e-mail address, identification for security reasons (Section 6.2 of the User's manual)
wristband or ticket serial number	balance sheet records, balance-related operations (Section 6.2 of the User's manual)

PIN code (the last four characters of the voucher number or - if the Visitor purchases his / her ticket at the Festival venue - the four characters given to him / her at the time of purchase)	security function according to the Instructions for Use (Registering and disabling the payment chip)
top-up amount, top-up date, top-up method (cash or bank card), purchase amount, date of purchase, payment method (Payment chip or bank card) place of purchase (merchant ID), date, amount, method of credit transactions	accurate balance records, as well as security measures required for the issuance of receipts, because errors and abuses can be inferred from several unsuccessful transactions; fulfillment of the obligation to provide accounting documents; Section 6.2 of the User's manual for safety reasons in the case of the procedure under
credit card transaction status feedback	to make sure the service functions properly; to help investigating the cause of the error in case of complaint handling
operating system type (iOs, Android)	if there is some kind of error during the transaction, it helps to solve it (e.g. if the payment fails several times in a given time period and there is no other reason, then it is likely that it was not the error of the FestiPay system but the error of the operating system)
receipt identification number	satisfaction of accounting requirements regarding the receipt
name, address, telephone number, purchased products in case of topping up the balance belonging to the Payment chip on the gourmetfesztival.hu website after the Payment chip is registered in the Festival Account with a credit card	the data will be transferred to OTP Mobil Kft., as a data processor, in order to top up the Payment chip

If you do not allow the processing of the aforementioned data to the Organiser as Controller, then the Organiser can not provide the Festipay cashless payment instrument as convenience service for the Visitor.

Erasure of data, duration of processing

The Organiser will delete the aforementioned data 6 months after the termination of the Festival, Controller will keep the accounting documents for 8 years pursuant to the applicable accounting law.

Processors, transfer

The following Processors have access to the data:

Festipay Zrt. (H-1135 Budapest, Reitter Ferenc u. 46-48., company registration number: 0110048644, registering authority: Court of Registration of the Budapest Metropolitan Court, tax no.: 25405983-2-41, telephone number: 06-1-309-46-06, email address: sales@festipay.com), who operates the wristband-integrated Festipay Payment chip voucher system, as Organiser's Processor, and by

CARDNET Kártyarendszerek és -szolgáltatások Zártkörűen Működő Részvénytársaság (H-1135 Budapest, Reitter Ferenc utca 46-48.; Court of Registration of the Budapest Metropolitan Court, company registration number: 01-10-042150, tax number: 10821886-241; webpage: <http://www.cardnet.hu>), the sub-processor of FestiPay Zrt. who provides the technical background of the FestiPay system, and performs the cashless payment transactions.

Netpositive Számítástechnikai Szolgáltató és Kereskedelmi Kft. (H-2021 Tahitótfalu, Pataksor ztca 48.; company registration number: 13-09-104997, tax number: 13548274-2-13), which performs the physical and operating system level operation of the servers generated or required for the operation of the Festipay system as a data processor, and by

OTP Mobil Szolgáltató Korlátolt Felelősségű Társaság (Simple) (H-1143 Budapest, Hungária körút 17-19.; company registration number: 01-09-174466, tax number: 24386106-2-42), which acts as a payment service provider and data processor in the case of top-up with a bank card in the Payment Chip webshop or via a User Account.

Automated data management and profiling is not performed by the data controller.

Rights, complaints, legal remedies

The Visitor may request information about data processing (which will be provided by the Controller within no more than 30 days in writing). The Visitor may request access to the personal data and may obtain from the Controller confirmation as to whether or not personal data concerning him or her are being processed, and if so, what kind of data processing is in progress. The right to erasure can not be exercised with respect to the data processed on the legal basis of performing the contract, we will certainly erase the personal data after the period of limitation.

If the Visitor feels that the Controller has violated any of the legal provisions applicable to data processing, please contact the Organiser's data protection officer using any of the above contact information.

If this proves to be unsuccessful, you may initiate a proceeding with the National Data Protection and Freedom on Information Authority (Nemzeti Adatvédelmi és Információszabadság Hatóság, NAIH, mailing address: H-1125 Budapest, Szilágyi Erzsébet fasor 22/c., email: ugyfelszolgalat@naih.hu) or seek judicial remedy.

The Controller does not engage in automated decision-making or profiling as part of data processing.

25 May 2022, Budapest